

pk0-002 Project+

CompTIA IT Project+ Certification (2003 Objectives)

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Practice Exam: pk0-002 Exams

Exam Number/Code: pk0-002

Exam Name: IT Project+ Certification (2003 Objectives)

Questions and Answers: 206 Q&As

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1. A charge for the rental of a room that will be used for a project meeting is an example of which of the following kind of cost?

- A. Unavoidable
- B. Fixed
- C. Variable
- D. Unforeseen

Answer: B

2. A team member repeatedly reports late for work. Which of the following would be the BEST way for the project manager to address this problem?

- A. Meet with the team member and remind the team member of expected hours
- B. Inform the team member that action will be taken if the team member is late once more
- C. Ask the team member why the team member has difficulty coming to work on time
- D. Initiate disciplinary action against the team member for repeated violation of policy

Answer: C

3. Which of the following should approve the comprehensive project plan?

- A. Subject Matter Experts (SMEs)
- B. Sponsors
- C. Vendors
- D. End users

Answer: B

4. The project sponsor is responsible for:

- A. both project funding and outcome.
- B. neither project funding nor outcome.
- C. project funding but not outcome.
- D. project outcome but not funding.

Answer: A

5. Which of the following processes is MOST significant to meeting quality management objectives?

- A. Inspection
- B. Trend analysis
- C. Quality audits
- D. Planning

Answer: D

6. Which of the following would be detailed in the project planning document(s) with respect to the project manager?

- A. How performance will be evaluated
- B. Technical certifications held
- C. Vacation schedule
- D. Names of the project team members

Answer: A

7. A project manager can capture the lessons learned from the project to be used during future projects by:

- A. reviewing the closure management plan results one year after the project is completed.
- B. calculating the final cost and schedule variance after all project work has been completed.
- C. conducting a debriefing meeting with the project team members prior to disbanding the team.
- D. conducting a satisfaction survey of the end users six months after the end of the project.

Answer: C

8. The project team has been working to complete the scope definition and is presenting the scope statement to the sponsor. The customer asks for changes. As the project manager, which is the BEST approach?

- A. Listen to the request and indicate more resources will be required in order to complete the project on the same date
- B. Accept the changes and go away to come back with a changed scope statement
- C. Indicate that the time line for the project to deliver will be extended
- D. Outline the impacts of change on meeting the project objectives using scope, time and cost change examples

Answer: D

9. While reviewing the progress of a given project during a weekly project team meeting, the project manager recognizes the team is running behind schedule. The project manager realizes it is still early in the life cycle and realizes that this project cannot run late. Which control mechanism or method can the project manager use to still get the project completed on time without over-scheduling resources?

- A. Use an activity network method to determine critical path and slack
- B. Use a critical path method (CPM) to determine critical path and slack
- C. Use a program evaluation and review technique (PERT) chart to determine critical path and slack
- D. Use a Gantt chart and resource histogram to determine critical path, slack and resource loadings

Answer: D

10. Which of the following communication techniques would BEST improve stakeholders' understanding of the project?

- A. Executive e-mail to all staff on project objectives and desired outcomes
- B. Executive meetings with stakeholders to explain the project objectives and desired outcomes
- C. Town hall meetings with project team providing information and stakeholders having the ability to ask questions
- D. Stakeholder representation on the project management team

Answer: C

11. An organization is faced with choosing from a number of projects and creates an evaluation matrix. Which of the following criteria is likely to be the LEAST important?

- A. Cost
- B. Degree of Change within business
- C. Alignment to business needs
- D. Training

Answer: D

12. Project sponsors have the greatest influence on the scope, quality, duration and cost of a project during which phase?

- A. Planning phase
- B. Execution phase
- C. Close Out phase
- D. Development phase

Answer: A

13. A large company has a project document repository containing documentation for every project conducted. When setting up a document repository, it would be MOST important to ensure that the repository:

- A. be secure, maintained and have user access audited.
- B. contain emergency contact information for all project stakeholders.
- C. have approval of the project stakeholders.
- D. be remotely accessible in event of a disaster.

Answer: A

14. When can a project manager be certain that the statement of work (SOW) document is complete?

- A. After the system users, managers, and sponsors have reviewed and approved the work document
- B. After the project sponsor has accepted the SOW, and the project is within the proposed budget
- C. When consensus has been reached by the project manager and the sponsor that project criteria are reasonable
- D. After the project manager and the sponsor understand and agree that project objectives will be met by the SOW

Answer: D

15. When confronted with three widely varying bids for a subcontracted task, before using what appears to be a very low bid to develop a project budget the team should:

- A. perform an earned value analysis to determine progress payments to the vendor.
- B. add a contingency float to the project budget.
- C. reject the low bid if it appears that the vendor is trying to "buy the job".
- D. perform risk analysis for the scenario and develop contingencies for those risks determined to carry a significant, negative expected impact.

Answer: D

16. Which of the following is an effective outcome of a change management process?

- A. Minimizes productivity loss during the project
- B. Strictly prohibits any change of scope during the entire project
- C. Encourages frequent change during the project life cycle
- D. Balances project risk and cost

Answer: A

17. Which of the following BEST describes components that should be considered as part of a projects quality management plan? (Select TWO).

- A. Formal testing procedures
- B. List of internal and external dependencies
- C. Functionality checklist
- D. Change management plan
- E. Consensus on project scope

Answer: AC

18. The sponsor on a key enterprise project wants to get started right away. Which of the following is the MOST important for the project manager to have before starting?

- A. Formal signoff of the project charter
- B. Project cost including detailed budget
- C. Detailed project scope
- D. Projected project duration

Answer: A

19. A project manager is in the planning phase for a medium-sized project with team members located at three separate sites. Potential difficulties with keeping team members informed and updated should be addressed in the:

- A. project charter.
- B. kick-off meeting.
- C. scope management plan.
- D. communications management plan.

Answer: D

20. A large organization is planning for a project that will involve different tasks to be performed at several geographic locations. The project manager creates a work breakdown structure (WBS) that lists the locations to be included and then specifies the tasks to be performed at each location. Each task is then organized into sub-tasks relating to one work element. Which of the following BEST describes the level in the WBS when milestones are assigned?

- A. Sub-task
- B. Project
- C. Location
- D. Task

Answer: C

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